

Independent Insurance Agents

West Bend is represented by only the finest independent insurance agents who can choose from a variety of coverages and services to find what's best for you. These agents aren't just voices on the phone, they're business people who you can trust to do what's best for you. To find a West Bend agency near you, visit thesilverlining.com.

The Silver Lining®

West Bend Mutual Insurance Company was founded in 1894 in West Bend, Wisconsin and has been providing comprehensive insurance coverages and The Silver Lining for more than 115 years.

At the core of everything we do lies a simple premise. A sincere desire to help our customers through problems and adversity. To make sure that positives come from negative situations. To step up when they need us. To do the right thing.

The worst brings out our best.®
That's The Silver Lining.

This brochure is intended to highlight the features of this policy. All coverages are subject to the exclusions and conditions in the policy. Please refer to your policy for detailed descriptions of coverages, limitations, and exclusions.



1900 South 18th Ave.
West Bend, WI 53095
(877) 922-5246
thesilverlining.com

WB-309 (12-11)



TravelNet®



24-Hour Emergency Roadside Network
An exclusive service for West Bend policyholders.



THE SILVER LINING®



TravelNet means worry-free driving for West Bend policyholders.

At West Bend Mutual Insurance Company, we're always looking for new ways to help our policyholders. That's why we offer TravelNet, our exclusive 24-hour emergency roadside service, as an optional coverage feature.

If you ever need emergency roadside assistance, just call our toll-free number and a qualified service provider will respond to your needs – any time of the day or night – anywhere in the United States and Canada.

TravelNet takes the worry out of driving so you get peace of mind. And isn't that what you've come to expect from West Bend?

An extensive network of qualified service professionals.

When you call TravelNet's toll-free number, we immediately contact a qualified professional from our extensive network of service providers. Because the TravelNet network covers the U.S. and Canada, roadside response is estimated to be in 30 minutes or less for 75% of all calls.

Just "sign and drive."

When your TravelNet service professional arrives, you'll be asked to show your TravelNet identification card. As long as you've purchased TravelNet for the vehicle and the services provided are covered and within your TravelNet limit, you won't need cash or credit cards.

How to use TravelNet 24-hour emergency roadside network.

TravelNet covers services for towing, flat tires, gasoline delivery, battery jumpstarts, lockouts, and other minor repairs at the site of disablement. The amount of coverage depends on the limit of coverage you select.

To access TravelNet:

1. Call TravelNet's Customer Service Center toll-free at 1-877-922-5246. You will need your TravelNet identification card which contains your policy number.
2. Provide the TravelNet representative with the exact location of your vehicle.
3. An authorized service provider will immediately be dispatched to your vehicle.
4. When service has been completed, just "sign and drive." There's no need for cash or credit cards as long as the cost of the service is within your TravelNet coverage limit.

TravelNet also covers travel expenses up to \$250 per occurrence when an accident or disablement necessitates an overnight stay, provided the accident or disablement occurs more than 100 miles from your residence. Expenses covered are lodging, meals, and bus or taxi fees.

Just call TravelNet's 24-hour toll-free customer service line:

(877) 922-5246

(877) WB - CLAIM