

The Home and Highway®

Identity Protection Program

from West Bend



The Home and Highway Identity Protection Program from West Bend provides unlimited, one-on-one access to highly experienced fraud specialists who will act as personal advocates for a wide range of identity-compromising situations.

This program includes up to \$30,000 of coverage* per occurrence to cover out-of-pocket expenses associated with the theft of a policyholder's identity.

*\$100 deductible applies.



THE SILVER LINING®

Proactive Identity Protection Services – For policyholders looking to prevent the fraudulent creation of new credit accounts. A fraud specialist will place a fraud alert on the files maintained by the three major credit bureaus.

Travel Identity Protection and Recovery Services – A service designed to help prepare policyholders for travels, as well as provide worldwide access to a fraud specialist if they need help while traveling.

Disaster Recovery Assistance – For victims of a disaster such as a fire, flood, tornado, or earthquake. A fraud specialist is assigned to help quickly recapture destroyed documentation needed to rebuild the policyholder's life.

Medical Identity Recovery Assistance – For victims of medical identity theft. A fraud specialist is assigned to help undo the damage from fraudulently-filed insurance claims and/or bogus medical services obtained in the policyholder's name.

Identity Relocation Protection Assistance – To help protect policyholders who move. A fraud specialist is assigned to help safeguard financial, credit, and identity data during the move.

Estate Identity Protection Assistance – For surviving spouses. A fraud specialist is assigned to help safeguard the identity of the policyholder's departed spouse from potential misuse by identity thieves.

Marriage Identity Protection Assistance – A variety of services for policyholders planning their weddings, just married, legally separated, or newly divorced.

Child Risk Identity Protection Assistance – For parents and guardians of minor children at a heightened risk. This advocate-assisted, proactive credit file suppression helps prevent against the misuse of the child's personal information.

Military Identity Protection Assistance – For active duty military personnel, especially when stationed abroad.

Identity Recovery and Resolution Services – A policyholder who is a victim of identity theft will get one-on-one unlimited access to a fraud specialist who will provide specific services to help them restore their credit and good name.

Tax Fraud Identity Services

If a policyholder becomes a victim of tax-related scams and fraud, a fraud specialist will provide expert, one-on-one tax fraud services.

Debt-Tagging – When debt collectors target your customer for another person's debt, a fraud specialist will run a quick credit check to determine if the debt was actually attached to your customer's credit files, contact collection agencies, and assist in updating incorrect entries.

Questions? Call 1-800-236-5005 between 7:00 a.m. – 8:00 p.m. CST

The Home and Highway Identity Protection Program is powered by:



The nation's leader in identity management and fraud education.

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