

Workers Compensation



In today's ever-changing workers compensation climate, it's critical to have an industry-leading carrier working with you. With Travelers Workers Compensation, you can count on medical and claim professionals to promptly handle, thoroughly investigate and fairly resolve your workers compensation claims, all at a price you can afford. At Travelers, small business is big business to us and we work hard to earn your confidence.

National Carrier

Travelers combines local knowledge and expertise with the ability to write workers compensation multi-state coverage.

Billing

Flexible billing options available including EFT.

Workers Compensation Website

Travelers brings information directly to the injured employee via the Internet. Employees can go online at mywcinfo.com to securely access state benefit information, review their claim payment information, obtain medical self-care tips and find a doctor using our online directory.

Risk Control

Risk Control's industry-leading website (travelers.com/riskcontrol) is your 24/7 resource for safety and risk management information, as well as educational and training opportunities.

Claim Reporting Day or Night

24-hour claim-reporting is available, including Internetbased claim reporting with HR data prefills.

Early Intervention

Once a claim notice is received, a case manager's goal is to contact you, your employee and the medical provider within 24 hours. In addition to providing contact information, the case manager will discuss the employee's workers compensation benefits and return-towork goals.

Prompt and Accurate Determination of Compensability

More than 2,000 co-located medical and claim professionals thoroughly investigate and fairly resolve claims so that only appropriate claims are paid.

On-site Access to Medical Expertise

Our nurse and claim case managers work side-by-side to provide medical expertise.

Network of Highly Qualified Medical Professionals

Travelers has access to medical networks of more than 425,000 physicians and 10,000 hospitals across the country. Countrywide presence leverages jurisdictional knowledge and local medical relationships.

With Travelers Risk Control services to help prevent work-related injuries and our superior claims services available, you can rest assured that you have the insurance you need to keep your small business covered.

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